

Wauseon Fire Department 2022 Annual Fire Report





Table of Contents

- Chief, Officer, and Administration Information Pg. 03
- Message from the Chief Pg. 04
- Vision and Mission Statements Pg. 05
- Core Values Pg. 06
- Organizational Chart Pg. 07
- Department Overview Pg. 08-13

Wauseon Chief, Officers, and Administration



Phillip Kessler, Fire Chief phil.kessler@cityofwauseon.com.....	419.335.7831
Jeremy Shirkey, Assistant Fire Chief jeremyshirkey@wauseonfire.com	419.335.7831
Jason Fisher, Captain jason.fisher@cityofwauseon.com.....	419.335.7831
Andrew Sauder, Captain andrewsauder@wauseonfire.com.....	419.335.7831
Sean Rossman, Lieutenant seanrossman@wauseonfire.com.....	419.335.7831
Brady Schaffner, Lieutenant bradyschaffner@wauseonfire.com.....	419.335.7831
Joel Delong, Lieutenant joeldelong@wauseonfire.com.....	419.335.7831
Hannah Kreitzer, Executive Assistant hannah.kreitzer@cityofwauseon.com.....	419.335.7831

Fire Department Phone: 419-335-7831
Fire Department Homepage:
www.wauseonfire.com



Message from the Chief

It is my pleasure to present you the 2022 Wauseon Fire Department annual report as a summary of the outstanding and dedicated work our department completed during the previous year. The information contained in this report reflects the combined efforts of the outstanding men and women of our department. We are proud of the services we provide and want to share with you how well we overcame many old and several new hurdles due to growth and the post-pandemic era. Our performance last year provided us with some vital statistics and major accomplishments within the City of Wauseon that helped us achieve our mission. As Chief, I am truly proud of our members' accomplishments, and I applaud their outstanding performance this past year.



Wauseon constantly strives to maintain its high levels of service and to ensure the best quality of life for all its citizens. The Wauseon Fire Department is a key component in the City's efforts to provide a safe community for its residents, visitors, and businesses. Our members accept and embrace their roles, and we continue to prepare for not only the day-to-day challenges, but the ones on the horizon that we will be faced with in the future.

As the Wauseon Fire Department continues to move forward with its growth, we have implemented changes to our responses and training. The year 2022 saw a year of growth in training and services we provide the community, as we have put together the appropriate equipment and personnel, to allow our members to respond appropriately to any confined space or rope rescue incident. We have worked with NorthStar BlueScope Steel and Gerald Grain, as well as several other fire departments within our area on a closer scale to get specifications in place when it comes to confined space and rope rescue. Protecting the individuals within the department and those who call for our service is our key mission.

Our greatest challenge for the immediate future is appropriate staffing levels. We continually face economic competition to keep trained employees on staff. In addition, the number of people entering the public safety field is at an all-time low. We are focusing on many different avenues including mission select volunteers and providing full-ride training to young people. Wauseon is not alone in the endeavor, and we'll continue to work with our State and National partners to improve this situation.

It is my distinct honor and privilege to lead a progressive, customer-driven, Fire/ EMS department that constantly works hard to meet the fire and rescue needs of its community. I encourage you to contact us if you have any questions or if you have suggestions to improve our services to you and the community. I also invite you to visit the Wauseon Fire Department website (www.wauseonfire.com) to find more information about our department and how we help contribute to this vibrant, progressive, responsible, and safe community for all who call Wauseon home.

Respectfully submitted,

Chief Phillip Kessler



Vision

As a firefighter and member of the Wauseon Fire Department, my fundamental duty is to serve the community; to safeguard and preserve life and property against the elements of fire and disaster; and maintain a proficiency in the art and science of fire engineering.

Mission

The Wauseon Fire Department will embrace the opportunity of every new day to learn, train, and prepare for the privilege of serving mankind: honoring our commitment to always be ready when the people really need us.



Core Values

INTEGRITY – THE WAUSEON FIRE DEPARTMENT DEMONSTRATES INTEGRITY BY:

- Being loyal to the department’s vision and mission
- Conducting ourselves with a high level of morality
- Always conducting ourselves with the utmost honesty
- Showing self-respect and respect for others
- Taking responsibility for our actions

PROFESSIONALISM – THE WAUSEON FIRE DEPARTMENT IS PROFESSIONAL IN ALL ITS ACTIONS RELATED TO:

- Appearance and behavior
- Respectful attitude
- Concern and compassion for people
- Training, preparedness, readiness, and response

COMPASSION – THE WAUSEON FIRE DEPARTMENT DEMONSTRATES COMPASSION TO ITS MEMBERS AND THE COMMUNITY IT SERVES BY:

- Reconciling difference with an open mind
- Showing kindness and concern to our employees and citizens
- Being sympathetic and displaying empathy for others
- Considering all facts surrounding issues

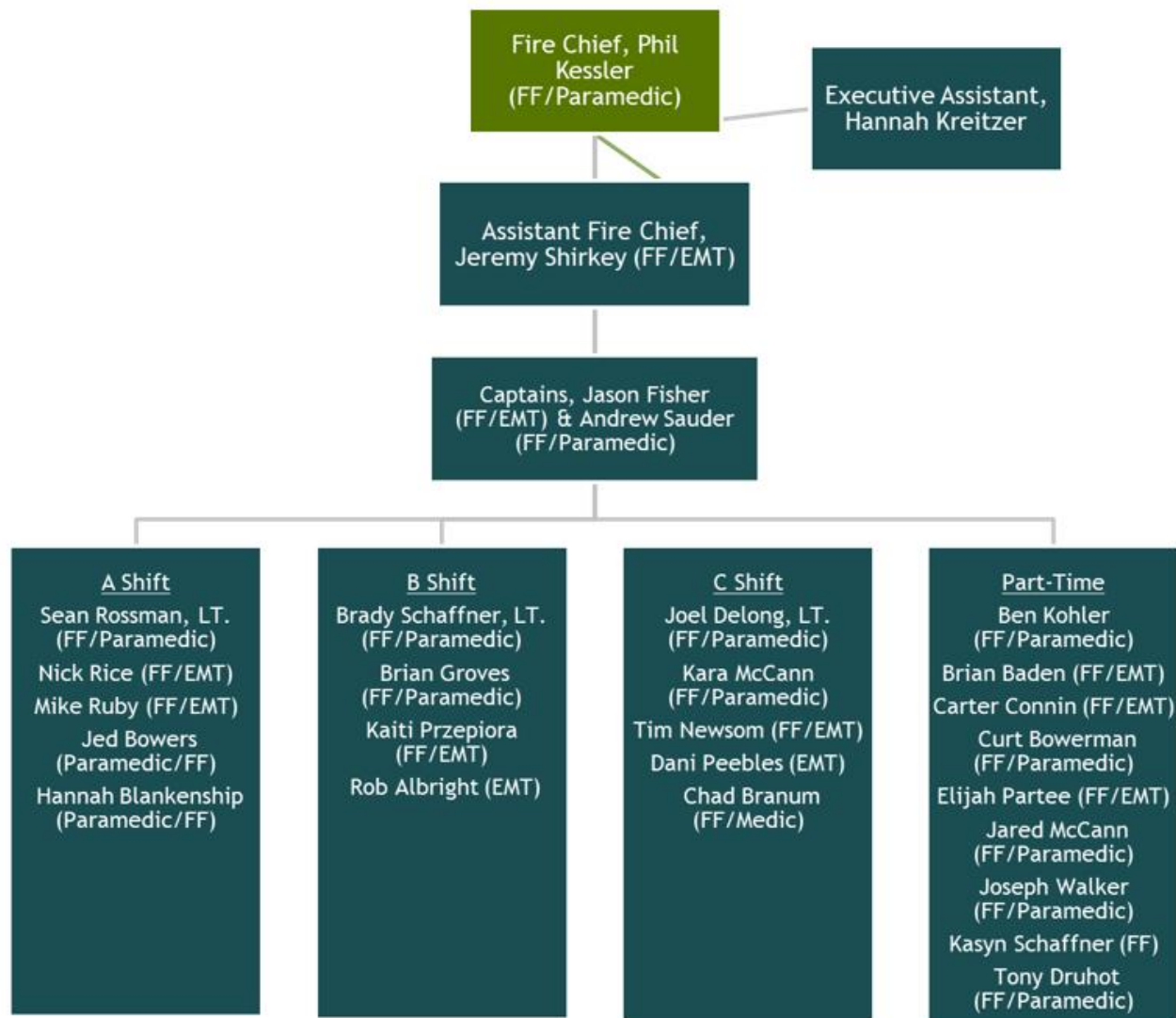
UNITY – THE WAUSEON FIRE DEPARTMENT RECOGNIZES THAT EVERY EMPLOYEE IS A VALUED MEMBER AND PARTNER IN THE FIRE DEPARTMENT FAMILY BY:

- Supporting a team-oriented approach to issues
- Valuing input from all members of the department
- Communicating openly and honestly, at all levels, without fear of reprisals
- Creating a consistent, trusting, pro-active work environment that promotes feelings of security in all members of the department

HONOR – THE WAUSEON FIRE DEPARTMENT DEMONSTRATES HONOR BY:

- Being respectful of others at all times
- Ensuring actions are done with the goal of the department having the highest level of reputation
- Conducting ourselves so that we are admired by the community
- Acting with honesty, integrity, and fairness at all times

Organizational Chart





2022: A Year of Progress:

2022 proved to be another year of significant progress for the Wauseon Fire Department. In 2022 the Wauseon Fire Department started the process of building the fire department portion of a computerized Computer Aided Dispatch software. This software has a target date for it to be operational and added to the apparatus in the summer of 2023. This new CAD Software will for the first time integrate the Fulton County Sheriff's Department, the Wauseon Police Department, and the Wauseon Fire Department into a system that will allow all three agencies to interact in real time during calls for service.

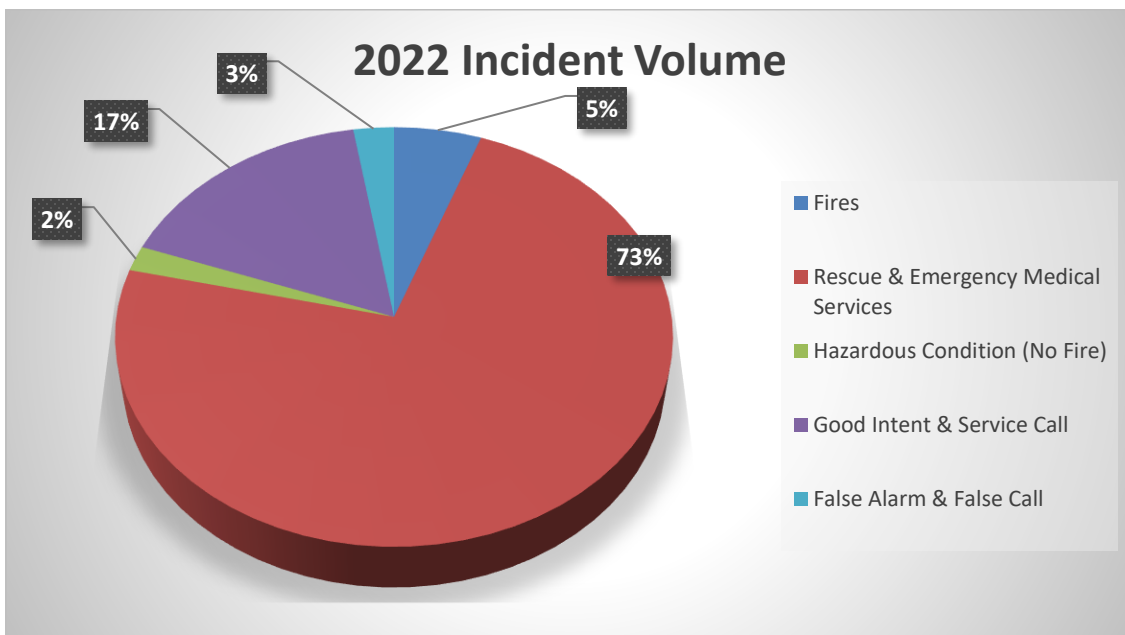
Our staff diligently worked together to outline the needs of what it would take to successfully staff a second EMS/Fire Station at the Fulton County Airport. The hard work and dedication of the men and women of the Wauseon Fire Department has made this second station a complete success for not only our community but for the citizens of Fulton County as well. In regard to EMS, 2022 was very successful for us, as our department minimized its reliance on Fulton County by handling all of its own EMS billing, supply ordering, and taking ownership of the 2 county provided ambulances and equipment. As a growing department, this not only helps from an administrative standpoint, but with retention of employees and helps us streamline our daily operations into the most cost-effective and efficient way possible for our community and tax payers. Our administration and crews remain focused in 2023 to continue building and improving upon, the 24-hour safety services that we are committed to providing.





RUNS YEAR TO DATE 2022 TOTAL- **1,746**

INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	97	5%
Rescue & Emergency Medical Service	1277	73%
Hazardous Condition (No Fire)	34	2%
Good Intent & Service Call	293	17%
False Alarm & False Call	45	3%
TOTAL	1,746	100.00%



The Wauseon Fire Department proudly responded to more than 1,746 calls for Fire & Emergency Medical Services in 2022. The Wauseon Fire Department continues to evaluate the needs of the community and strives to shape the Emergency Response Model to meet the community's needs in a timely and fiscally responsible manner.



Medicount Overview





Medicount Overview

CITY OF WAUSEON - 241							
1/1/2021 to 12/31/2021 & 1/1/2022 to 12/31/2022							
1/1/2021 to 12/31/2021			1/1/2022 to 12/31/2022				
Total Charges	\$284,099.80		Total Charges	\$818,936.80			
Total Payments	\$116,271.53		Total Payments	\$326,065.92			
Total Adjustments	\$164,682.80		Total Adjustments	\$391,113.32			
Total Write-offs	\$19,441.22		Total Write-offs	\$39,135.19			
Total Refunds	\$1,750.23		Total Refunds	\$170.00			
Collection Rate	98.3%		Collection Rate	87.6%			
Revenue Per Transport	\$417.96		Revenue Per Transport	\$332.89			
Charge Detail			Charge Detail				
ALS	\$25,500.00	34	12.4%	ALS	\$441,000.00	588	60.1%
ALS 2	\$850.00	1	0.4%	ALS 2	\$21,250.00	25	2.6%
ALS NE	\$98,600.00	136	49.6%	ALS NE	\$73,225.00	101	10.3%
BLS	\$4,950.00	9	3.3%	BLS	\$96,800.00	176	18.0%
BLS NE	\$56,400.00	94	34.3%	BLS NE	\$53,400.00	89	9.1%
Mileage	\$97,799.80	25.6		Mileage	\$133,261.80	9.7	
Non Transport	\$0.00	0	0.0%	Non Transport	\$0.00	0	0.0%
Total	\$284,099.80	274		Total	\$818,936.80	979	
Payment Detail			Payment Detail				
Auto Insurance	\$110.63	0.1%		Auto Insurance	\$2,713.41	0.8%	
Commercial Insurance	\$42,369.85	36.4%		Commercial Insurance	\$133,463.03	40.9%	
Facility	\$2,359.00	2.0%		Facility	\$275.22	0.1%	
Medicaid	\$627.70	0.5%		Medicaid	\$3,942.49	1.2%	
Medicaid HMO	\$7,653.99	6.6%		Medicaid HMO	\$22,966.31	7.0%	
Medicare	\$46,589.47	40.1%		Medicare	\$109,958.57	33.7%	
Medicare HMO	\$11,746.12	10.1%		Medicare HMO	\$41,896.71	12.8%	
Patient Pays	\$2,679.62	2.3%		Patient Pays	\$4,414.00	1.4%	
Veteran Affairs	\$0.00	0.0%		Veteran Affairs	\$2,442.00	0.7%	
Workers' Comp Insurance	\$2,135.15	1.8%		Workers' Comp Insurance	\$3,994.18	1.2%	
Total	\$116,271.53			Total	\$326,065.92		

All Reports prepared by Date of Entry

Date Prepared: 1/6/2023



Medicount Overview

Adjustment Detail			Adjustment Detail		
Auto Insurance	\$0.00	0.0%	Auto Insurance	\$191.00	0.0%
Commercial Insurance	\$33,136.01	20.1%	Commercial Insurance	\$91,605.98	23.4%
Facility	\$0.00	0.0%	Facility	\$534.78	0.1%
Medicaid	\$2,695.02	1.6%	Medicaid	\$18,105.48	4.6%
Medicaid HMO	\$23,091.74	14.0%	Medicaid HMO	\$80,856.44	20.7%
Medicare	\$57,599.79	35.0%	Medicare	\$98,833.70	25.3%
Medicare HMO	\$14,334.66	8.7%	Medicare HMO	\$34,253.26	8.8%
Miscellaneous	\$182.45	0.1%	Miscellaneous	\$0.00	0.0%
Patient Pays	\$33,341.88	20.2%	Patient Pays	\$66,592.86	17.0%
Veteran Affairs	\$0.00	0.0%	Veteran Affairs	\$0.00	0.0%
Workers' Comp Insurance	\$301.25	0.2%	Workers' Comp Insurance	\$139.82	0.0%
Total	\$164,682.80		Total	\$391,113.32	

DEFINITIONS:

1. Date of Entry:	The date Medicount entered the data into the billing system i.e., Runs, payments, write-offs etc.
2. Date of Service:	The actual date of the transport.
3. Total Charges:	The total dollar amount of all claims billed to all insurance providers.
4. Total Revenue:	The total dollar amount received by you and Medicount from all insurance providers.
5. Total Refunds:	The total dollar amount refunded by Medicount to Insurance providers and patients.
6. Adjustments:	<ul style="list-style-type: none"> Part of a patient's bill that a provider must write-off (not charge for) because of billing agreements with the insurance provider. The difference between the actual charge and the allowable charge: which a network provider cannot charge to a patient who is in network this insurance provider. If the patient has a agreement with the insurance company, part of the agreement includes an agreed upon fee schedule. When the insurance provider sends a payment, it includes the amount they are approving for the service per fee schedule. The payment the insurance provider makes includes any deductible amounts and co-pays that the patient is responsible for and any contractual adjustment (the amount between the insurance company's approved amount and the actual patient's charge). This is the amount the patient's insurance provider has agreed to write-off in exchange for access to the insurance company's negotiated rates with hospitals and other providers. Residents write offs are included in the adjustments.
7. Write-Off	Amount including but not limited to uncollectible amounts (over 365 days), bad debt (sent to collection agency) and non-billable (no treat no-transport) etc.
8. Collection Rate:	$(\text{Total Payments} - \text{Total Refunds} + \text{Adjustments}) / \text{Charges} = \text{Collection Rate}$
9. Revenue PerTransport:	$(\text{Total Revenue} - \text{Total Refunds}) / \text{Total Transports} = \text{Revenue Per Transport}$

All Reports prepared by Date of Entry

Date Prepared: 1/6/2023



Medicount Overview



10361 Spartan Drive
Cincinnati, Ohio 45215

Fax: (513) 772-4464
Toll Free: 1-800-962-1484

CITY OF WAUSEON - 241

**EMS BILLING REVIEW FOR THE PERIOD OF:
1/1/2021 to 12/31/2021 & 1/1/2022 to 12/31/2022**

2022 TRANSPORTS

Title	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Total
ALS	42	43	40	36	43	52	50	57	65	51	50	59	588
ALS2	1	2	2	7	0	1	0	3	4	0	3	2	25
ALSNE	6	5	14	7	9	11	2	11	7	13	10	6	101
BLS	16	10	6	9	17	23	13	13	21	10	18	20	176
BLSNE	4	3	10	1	10	7	8	9	11	8	8	10	89
Transport	69	63	72	60	79	94	73	93	108	82	89	97	979
NonTransport	0	0	0	0	0	0	0	0	0	0	0	0	0
Invalid Signature Hold	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	69	63	72	60	79	94	73	93	108	82	89	97	979

2021 TRANSPORTS

Title	Jan 2021	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Total
ALS	6	6	4	1	3	3	1	3	3	1	3	0	34
ALS2	0	0	1	0	0	0	0	0	0	0	0	0	1
ALSNE	9	7	15	14	11	8	26	7	8	14	14	3	136
BLS	0	0	0	0	0	2	0	0	2	4	1	0	9
BLSNE	9	4	8	14	10	6	13	2	8	3	13	4	94
Transport	24	17	28	29	24	19	40	12	21	22	31	7	274
NonTransport	0	0	0	0	0	0	0	0	0	0	0	0	0
Invalid Signature Hold	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	24	17	28	29	24	19	40	12	21	22	31	7	274

2022 CHARGES & REVENUE

Title	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Total
Charges	\$54,960	\$51,617	\$65,230	\$51,398	\$64,766	\$78,875	\$60,801	\$78,384	\$88,084	\$71,965	\$73,393	\$79,624	\$818,937
Revenues	\$8,862	\$19,359	\$28,276	\$27,854	\$21,892	\$22,205	\$30,924	\$30,072	\$31,100	\$33,965	\$35,066	\$36,491	\$326,066
Adjustments	\$11,792	\$23,516	\$29,978	\$29,472	\$32,758	\$35,473	\$36,659	\$36,151	\$41,503	\$34,026	\$38,900	\$40,886	\$391,113
Write-offs	\$4,426	\$4,946	\$1,340	\$1,470	\$3,695	\$40	\$3,854	\$1,367	\$2,533	\$6,433	\$4,566	\$4,666	\$39,135
Refunds	\$0	\$0	\$0	\$0	\$0	\$0	\$170	\$0	\$0	\$0	\$0	\$0	\$170

2021 CHARGES & REVENUE

Title	Jan 2021	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Total
Charges	\$22,670	\$17,074	\$30,173	\$29,234	\$24,614	\$17,840	\$43,072	\$12,036	\$20,499	\$25,796	\$34,660	\$6,430	\$284,100
Revenues	\$16,810	\$9,030	\$17,923	\$4,437	\$7,191	\$11,047	\$9,773	\$7,267	\$6,007	\$7,908	\$3,224	\$15,653	\$116,272
Adjustments	\$19,173	\$12,990	\$23,587	\$9,645	\$14,292	\$17,393	\$14,925	\$8,672	\$7,614	\$14,399	\$4,940	\$17,053	\$164,683
Write-offs	\$4,146	\$2,633	\$2,486	\$1,600	\$2,797	\$344	\$1,294	\$1,338	\$1,089	\$0	\$305	\$1,319	\$19,441
Refunds	\$0	\$0	\$76	\$0	\$600	\$0	\$170	\$0	\$0	\$0	\$564	\$340	\$1,750

Account Executive : **Heath Smedley**

Phone Number: **513-612-3157**

Email ID: **hsmedley@medicount.com**

All Reports prepared by Date of Entry

Date Prepared: 1/6/2023

*Engaging Community Leaders to
Build the Future of Emergency Services*

