The Wauseon Fire Department

"Exists to provide a safe environment for the community by minimizing the impact of fire, disaster, hazardous conditions, illness, and injury through information, public education, quality service and efficient use of resources."



2023
Annual Report





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Wauseon Fire Chief, Line Officers, and Administrative Staff



Phillip Kessler, Fire Chief firechief@cityofwauseon.com 419.335.7831 ext. 1017

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Sean Rossman, Lieutenant seanrossman@wauseonfire.com
419.335.7831

Brady Schaffner, Lieutenant bradyschaffner@wauseonfire.com 419.335.7831

Joel Delong, Lieutenant joeldelong@wauseonfire.com 419.335.7831



Message from the Fire Chief Phil Kessler

It is my pleasure to present the 2023 Wauseon Fire Department Annual Report. The information contained in this report reflects on the outstanding work that the men and women of our department do for our community 24 hours a day, 7 days a week. As members, we are proud of the services we provide and want to share with you how well we were able to support our service area while achieving our accomplishments. The actions of our personnel within the last year have given us an opportunity to obtain and reinvest tax dollars that left our community and return them to us in the form of equipment, software, and supplemental funding of staff members to support the services that we provide to the citizens of the City of Wauseon, Clinton Township, and Dover Township as we perform our mission. As Chief, I am proud of and humbled by the accomplishments of our members, and I applaud their outstanding performance and successes from this past year.



Wauseon constantly strives to maintain its high levels of service and to ensure the best quality of life for all its citizens. The Wauseon Fire Department is a vital component in the City's efforts to provide a safe community for its residents, visitors, and businesses. Our members accept and embrace their roles, as we continue to prepare for not only the day-to-day challenges, but challenges that have yet to be seen on the horizon, as they will be faced in the future.

As the Wauseon Fire Department continues to move forward with its growth, we have focused on reinvesting in our department and community. The year 2023 was a year of receiving grant funding that allows us to support mental health for not only our employees, but their families, and our retirees. We worked with grant writers to obtain funding that allowed us to acquire cancer prevention equipment such as the purchase and installation of an exhaust removal system in a large portion of the apparatus bay in station #1. Successful grant writing allowed our staff to purchase personnel protective equipment such as firefighting gloves and hoods that are designed to limit carcinogen exposure while working on fire scenes, as well as upgrading the personnel protective gear extractor to ensure toxins are removed from the gear after the incident to ensure it is safe and clean for the next. Protecting the individuals within our department and those who call for our service is our key mission.

Our greatest challenge for the immediate future continues to be that of hiring personnel, as we work to ensure that we are able to maintain appropriate staffing levels. We continually face economic competition to keep trained employees on staff. In addition, the number of people entering the public safety field is at an all-time low, with most work force programs struggling to attract potential new hires. To combat this, we are focusing on many different avenues that include mission select volunteers and providing full-ride training to young people. Wauseon is not alone in this, and we will continue to work with our State and National partners to improve this situation.

It is my distinct honor and privilege to lead a progressive, customer-driven, Fire/ EMS department that constantly works to meet the fire and rescue needs of our community. I encourage you to contact us if you have any questions or if you have suggestions to improve the services, we provide to you and the community. I also invite you to visit the Wauseon Fire Department website (www.wauseonfire.com) to learn more about our department and how we continue to contribute to this vibrant, progressive, responsible, and safe community for all who call Wauseon home.

Respectfully submitted,

Chief Phillip Kessler



Vision

As a firefighter and member of the Wauseon Fire Department, my fundamental duty is to serve the community; to safeguard and preserve life and property against the elements of fire and disaster; and maintain a proficiency in the art and science of fire engineering.

Mission

The Wauseon Fire Department will embrace the opportunity of every new day to learn, train, and prepare for the privilege of serving mankind: honoring our commitment to always be ready when the people really need us.



Core Values

INTEGRITY - THE WAUSEON FIRE DEPARTMENT DEMONSTRATES INTEGRITY BY:

- Being loyal to the department's vision and mission
- Conducting ourselves with a high level of morality
- Always conducting ourselves with the utmost honesty
- Showing self-respect and respect for others
- Taking responsibility for our actions

PROFESSIONALISM - THE WAUSEON FIRE DEPARTMENT IS PROFESSIONAL IN ALL ITS ACTIONS RELATED TO:

- Appearance and behavior
- Respectful attitude
- Concern and compassion for people
- Training, preparedness, readiness, and response

COMPASSION – THE WAUSEON FIRE DEPARTMENT DEMONSTRATES COMPASSION TO ITS MEMBERS AND THE COMMUNITY IT SERVES BY:

- Reconciling difference with an open mind
- Showing kindness and concern to our employees and citizens
- Being sympathetic and displaying empathy for others
- Considering all facts surrounding issues

UNITY – THE WAUSEON FIRE DEPARTMENT RECOGNIZES THAT EVERY EMPLOYEE IS A VALUED MEMBER AND PARTNER IN THE FIRE DEPARTMENT FAMILY BY:

- Supporting a team-oriented approach to issues
- Valuing input from all members of the department
- Communicating openly and honestly, at all levels, without fear of reprisals
- Creating a consistent, trusting, pro-active work environment that promotes feelings of security in all members of the department

HONOR – THE WAUSEON FIRE DEPARTMENT DEMONSTRATES HONOR BY:

- Being respectful of others at all times
- Ensuring actions are done with the goal of the department having the highest level of reputation
- Conducting ourselves so that we are admired by the community
- Acting with honesty, integrity, and fairness at all times



Organizational Chart



PHILLIP KESSLER BSN, RN, NRP FIRE CHIEF



HANNAH KREITZER EXECUTIVE ASSISTANT TO THE FIRE CHIEF



JEREMY SHIRKEY ASSISTANT FIRE CHIEF



JASON FISHER CAPTAIN



Organizational Chart

LIEUTENANTS

A-Shift
Sean Rossman
Firefighter/Paramedic

B-Shift
Brady Schaffner
Firefighter/Paramedic

<u>C-Shift</u> **Joel DeLong** Firefighter/Paramedic

FULL-TIME LINE PERSONNEL

Jed Bowers
Paramedic

Tony Druhot Firefighter/Paramedic

Kara McCann Firefighter/Paramedic

Hanna Huner Paramedic **Tim Newsom** Firefighter/EMT

Nicholas Rice Firefighter/EMT

Kaitlin Milligan Firefighter/EMT

Danielle Peebles EMT

Michael Ruby
Firefighter/A-EMT

Robert Albright EMT

Chad BranumFirefighter/Paramedic

Brian BadenFirefighter/EMT

Brian GrovesFirefighter/Paramedic



Organizational Chart

PART-TIME LINE PERSONNEL

Ben Kohler

Firefighter/Paramedic

Carter Connin EMT

Curt BowermanFirefighter/Paramedic

Ryan MoodyFirefighter/Paramedic

Tony Addison Firefighter/EMT

Elijah Partee Firefighter/EMT

Katlyn Cleland Firefighter/EMT

Rick SluderFirefighter/EMT



2023 – A Year of Reinvestment

2023 WFD Grants	Amount Received	Items Acquired by Funding
2023 FEMA AFG Grant	\$110,000.00	Magna Grip Exhaust Removal System & Gear Extractor
ARPA First Responder Wellness Grant	\$67,200.00	Mental Health Applications
ARPA First Responder Retention	\$85,000.00	Employee Covid Bonus
BWC Safety Intervention Grant	\$35,905.35	Battery Powered EMS Stair Chairs X 3
Ambulance Transportation Grant	\$20,000	Employee Covid Bonus
BWC FEEEG Grant	\$6,000	Firefighter Gloves & Nomex Hoods
Training Grant	\$575.00	1 FF/Paramedic Fire Inspector Class
Ohio EMS P1-Training & Equipment Grant	\$3,605.36	Miscellaneous EMS Supplies and Equipment
<u>Total = </u>	<u>\$328,285.71</u>	



2023 - A Year of Reinvestment



PLAYER FEATURE

Patrick Henry's Thomas Smith is in the spotlight

Northwest Signal

TUESDAY, JANUARY 2, 2024

INSIDE Weather



TOMORROW 37/23

> Page A6 Ohituary

Nina A. Christen

Page A2

Celebrating a healthy new year



ODOT project updates



The Ohio Department of Transportation detailed recent improvements made to Interstate Route 75, which included work in Lucas and Wood counties. ODOT is also putting a safety focus on other roadways in the future. This includes US. Route 24 projects scheduled for Henry and Defiance counties in 2026.

Northwest Signal





Pictured is a rehabilitated 1999 Pierce fire truck for the Wauseon Fire Department.

Wauseon Fire Department opted to rebuild equipment

By Sandy Rose
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News update: Two were injured in Friday crash



Brian Koeller | The Bryan Times

Group aiming to reduce depression

sources; and holding fatality reviews for overdisces. Efflor's Note The more recently gathered to review from the record gathered from the country. This critical features on mental health in the recognition of the reducing the number of adults and youth contemplating, attempting or draining to the reducing the number of adults and youth contemplating, attempting or draining to the reducing the number of adults and youth contemplating, attempting or draining to the reducing the number of adults and youth contemplating, attempting or draining to the reducing the number of adults and youth contemplating, attempting or draining to the reducing the summer of the fore County include reducing the summer of the fore country in the resources that are coal to the resources that are coal to the resources that are coal to the resources and breaking the stigma of of increasing youth and other public resources; increasing community mental health resources; increasing commu



Fulton County EMS calls down slightly

WAUESON — EMS calls were down slightly since totaled S112,000 in Fution County in 2023. year-to-date in 2023, at Clayton O'Brien, Full-tom County EMS coordinated with the Fution County commissioners and shared the Fution County of th

LOCAL

Continued from Page A1

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vould go smoothly was beindement process in 2005, the to all of forth' equipment being so well cared to have been seen to he to have been seen to he to have been seen to he to have been seen that the vehicle came to Pierce with minimal issues that their staff do not have to deal with, "came to Pierce with minimal issues that their staff do not have to deal with," capiliared Kessler.

Another relab was been promised to the work of the control of the work of the control of the work o

ODOT recaps I-75, explains Rte. 24 focus

COLUMBUS — The Ohio Department of Transportation (ODOT) recently reported Interstate Route 75 has seen multiple projects to modernize or expand the route, which includes area work in Wood and Lucas counties. ODOT also reported it has 2026 projects on tag



DEFIANCE — The offillegal use of a minor or
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Continued from Poge AI work in 2025. O'Brien ventilators are approxiand will go to Archbold noted the radios would mately 15-plus years old. were some large repairs and a decision will have need to be ordered in the to be made in regard to first quarter if they will will be moved to backto be made in regard to first quarter if they will will be moved to backthey are looking to requarter and 12 portable radiand 12 portable radiAlso, O'Brien shared considerable to review new each department estimatchased to replace older sembled to review new elast \$97.000 each.

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Defiance County grand jury issues indictments

Wauseon Fire Department crews check equipment af ter a run. Vehicle purchase approved

by NwOESC Board members

by NwOESC Board members

ARCHBOLD — The

Northwest Ofine Educational Service Center Board

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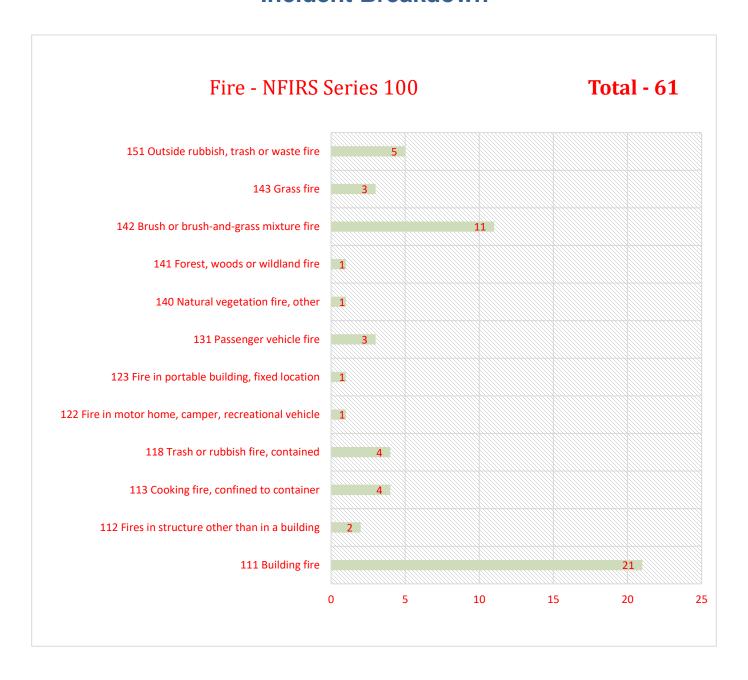
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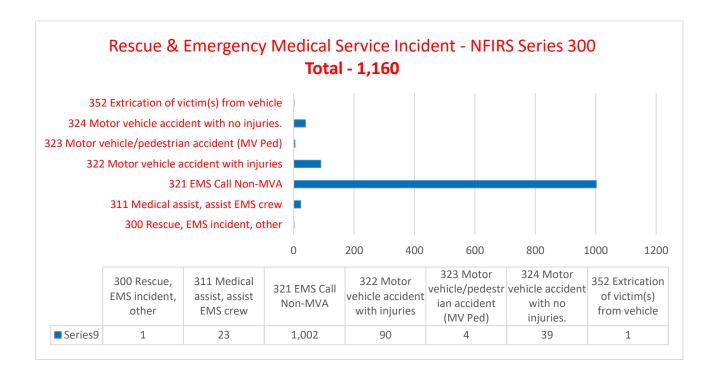
2023 – Total Incidents 1,607

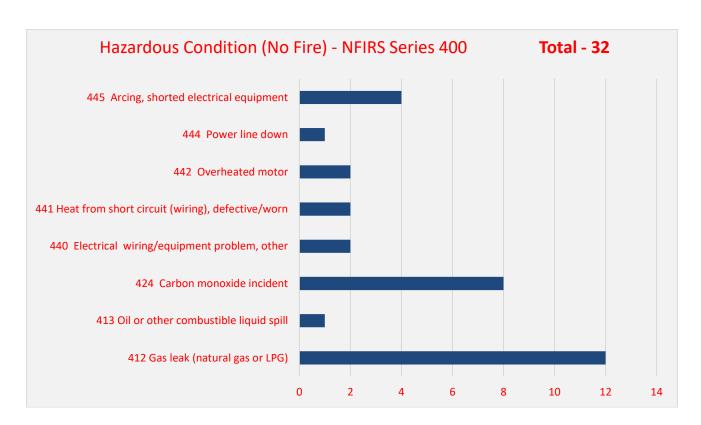
Incident Breakdown





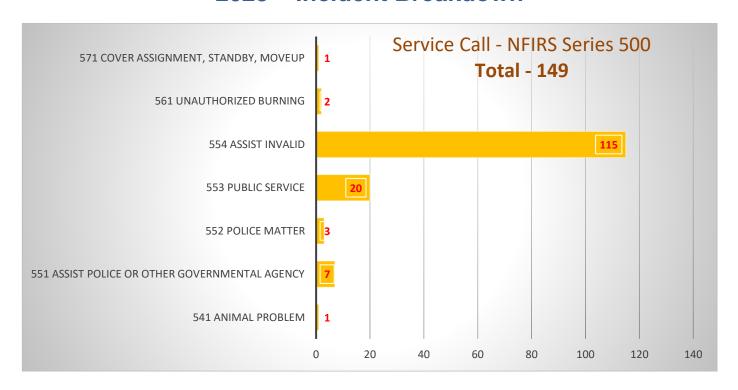
2023 - Incident Breakdown

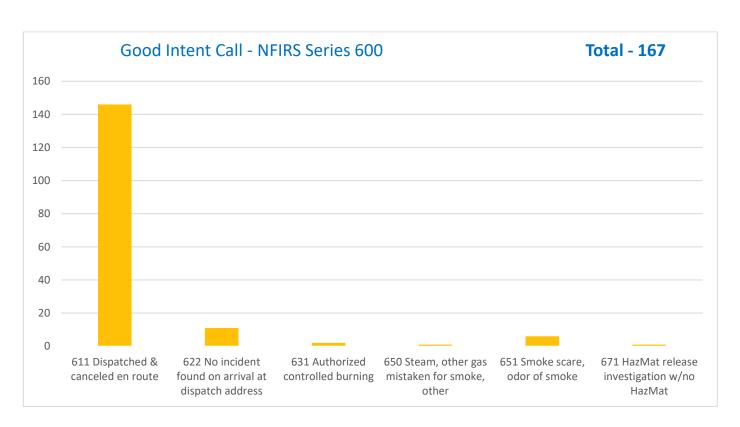






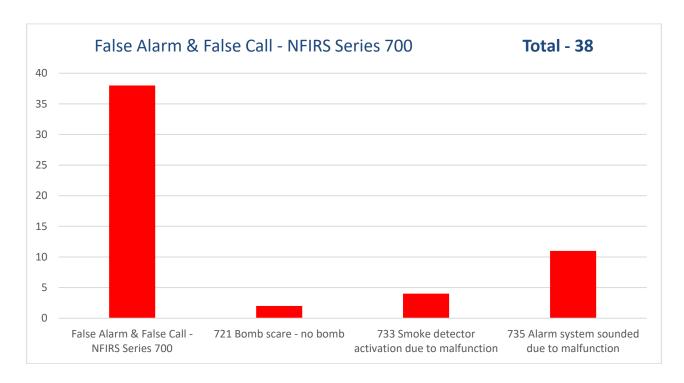
2023 - Incident Breakdown

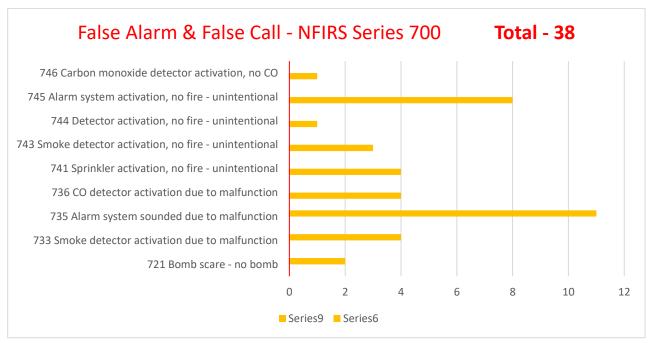






2023 - Incident Breakdown



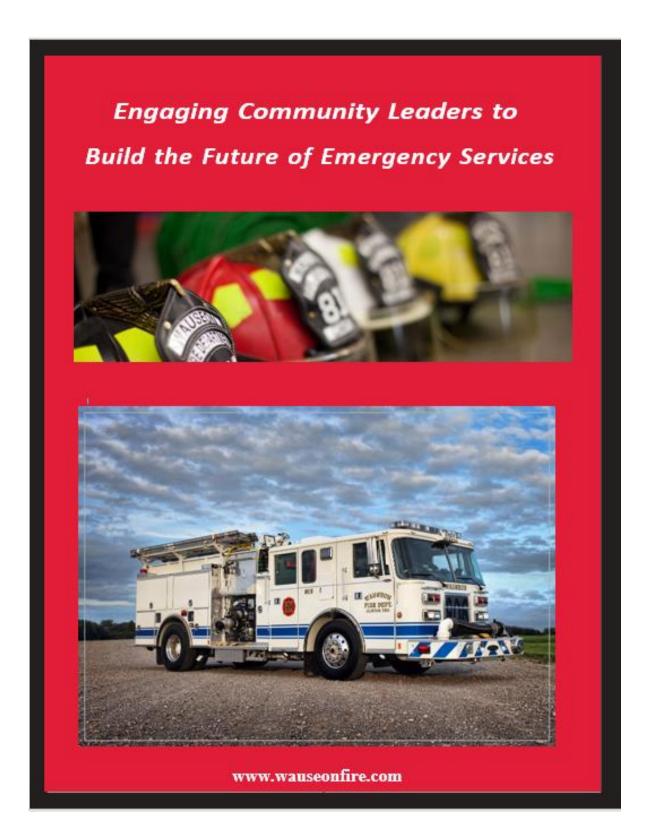




2023 – Highlights

- Accepted, trained on, & placed in service Engine 802, a 1999 Pierce Dash Pumper, after a significant refurbishment by Pierce Manufacturing. This refurbishment saved community taxpayers hundreds of thousands of dollars.
- Received and placed in service a 2023 Braun Ambulance, which allows the department to have a stocked back-up unit located at both stations.
- Installation of the MagneGrip Exhaust Removal System within most of Fire Station 1, which included exhaust removal system adapters for: Engines 807, 806, 802, Tanker 803, Ladder 808, ALS 8-2, Utility 804. An AFG Grant is being applied for with the purpose of receiving the remainder of the MagneGrip Exhaust Removal System for Fire Station 1.
- Installation of a Loomis Gear Extractor. This new extractor increases the cleaning capacity from 2 sets of gear to 4-6 sets of gear. Ensuring turn out gear is properly cleaned and placed back in service in an efficient manner.
- Continued collaborating with the Fulton County Sheriff's Office and the Wauseon Police Department on the continued implementation of the SOMA CAD System.
 While not completely implemented, the ease of use and quantity of data being retrieved from the system is shown to be a significant improvement.
- November 4th, the Wauseon Fire Department, the City of Wauseon, and the Fulton County Commissioners sponsored Dr. David Griffin to speak on mental health awareness at an event open to all Fulton County First Responders. First Responders from all around Northwest Ohio attended this event.
- Grant funds that were received allowed for a multi-year purchase of the Cordico Mental Health App, this app is available to all first responders, their spouses, and fire department retirees.
- Overall grant dollars awarded to the Wauseon Fire Department totaled <u>\$328,285.71.</u>







2023 - EMS Billing - A Medicount Overview



All Reports prepared by Date of Entry

Date Prepared: 2/27/2024



2023 – EMS Billing – A Medicount Overview

CITY OF WAUSEON - 241

1/1/2022 to 12/31/2022 & 1/1/2023 to 12/31/2023

\$333.00

1/1/2022 to 12/31/2022

Revenue Per Transport

Collection Rate	87.6%
Total Refunds	\$170.00
Total Write-offs	\$38,445.19
Total Adjustments	\$390,986.61
Total Payments	\$326,178.84
Total Charges	\$818,936.80

1/1/2023 to 12/31/2023

Total Charges	\$632,498.00
Total Payments	\$334,248.05
Total Adjustments	\$348,265.28
Total Write-offs	\$26,264.44
Total Refunds	\$687.42

Collection Rate	107.8%
Revenue Per Transport	\$415.39

Charge Detail

ALS	\$441,000.00	588	60.1%
ALS 2	\$21,250.00	25	2.6%
ALS NE	\$73,225.00	101	10.3%
BLS	\$96,800.00	176	18.0%
BLS NE	\$53,400.00	89	9.1%
Mileage	\$133,261.80	9.7	
Non Transport	\$0.00	0	0.0%
Total	\$818,936.80	979	

Charge Detail

494	61.5%
21	2.6%
30	3.7%
190	23.7%
68	8.5%
6.9	
0	0.0%
803	
	68 6.9 0

Payment Detail

Auto Insurance	\$2,713.41	0.8%
Commercial Insurance	\$133,575.95	41.0%
Facility	\$275.22	0.1%
Medicaid	\$3,942.49	1.2%
Medicaid HMO	\$22,966.31	7.0%
Medicare	\$109,958.57	33.7%
Medicare HMO	\$41,896.71	12.8%
Patient Pays	\$4,414.00	1.4%
Veteran Affairs	\$2,442.00	0.7%
Workers' Comp Insurance	\$3,994.18	1.2%
Total	\$326,178.84	
A. A.		

Payment Detail

Auto Insurance	\$2,289.53	0.7%
Commercial Insurance	\$135,164.46	40.4%
Facility	\$1,552.00	0.5%
Medicaid	\$6,441.28	1.9%
Medicaid HMO	\$18,770.82	5.6%
Medicare	\$105,245.82	31.5%
Medicare HMO	\$53,545.35	16.0%
Patient Pays	\$3,003.26	0.9%
Veteran Affairs	\$4,700.28	1.4%
Workers' Comp Insurance	\$3,535.25	1.1%
Total	\$334,248.05	

All Reports prepared by Date of Entry



2023 – EMS Billing – A Medicount Overview

Adjustment Detail		
Auto Insurance	\$191.00	0.0%
Commercial Insurance	\$91,479.27	23.4%
Facility	\$534.78	0.1%
Medicaid	\$18,105.48	4.6%
Medicaid HMO	\$80,856.44	20.7%
Medicare	\$98,833.70	25.3%
Medicare HMO	\$34,253.26	8.8%
Patient Pays	\$66,592.86	17.0%
Veteran Affairs	\$0.00	0.0%
Workers' Comp Insurance	\$139.82	0.0%
Total	\$390,986.61	

Adjustment Detail		
Auto Insurance	\$348.00	0.1%
Commercial Insurance	\$69,163.35	19.9%
Facility	\$0.00	0.0%
Medicaid	\$30,585.69	8.8%
Medicaid HMO	\$57,848.00	16.6%
Medicare	\$74,597.68	21.4%
Medicare HMO	\$40,493.40	11.6%
Patient Pays	\$74,940.41	21.5%
Veteran Affairs	\$0.00	0.0%
Workers' Comp Insurance	\$288.75	0.1%
Total	\$348,265.28	

DEFINITIONS:

1. Date of Entry:	The date Medicount entered the data into the billing system i.e., Runs, payments, write- offs etc.	
2. Date of Service:	The actual date of the transport.	
3. Total Charges:	The total dollar amount of all claims billed to all insurance providers.	
4. Total Revenue:	The total dollar amount received by you and Medicount from all insurance providers.	
5. Total Refunds:	The total dollar amount refunded by Medicount to Insurance providers and patients.	
6. Adjustments:	 Part of a patient's bill that a provider must write-off (not charge for) because of billing agreements with the insurance provider. The difference between the actual charge and the allowable charge: which a network provider cannot charge to a patient who is in network this insurance provider. If the patient has a agreement with the insurance company, part of the agreement includes an agreed upon fee schedule. When the insurance provider sends a payment, it includes the amount they are approving for the service per fee schedule. The payment the insurance provider makes includes any deductible amounts and co-pays that the patient is responsible for and any contractual adjustment (the amount between the insurance company's approved amount and the actual patient's charge). This is the amount the patient's insurance provider has agreed to write-off in exchange for access to the insurance company's negotiated rates with hospitals and other providers. Residents write offs are included in the adjustments. 	
7. Write-Off	Amount Including but not limited to uncollectible amounts (over 365 days), bad debt (sent to collection agency) and non-billable (no treat no-transport) etc.	
8. Collection Rate:	(Total Payments - Total Refunds + Adjustments)/Charges = Collection Rate	
9. Revenue PerTransport:	rt: (Total Revenue - Total Refunds)/Total Transports = Revenue Per Transport	

All Reports prepared by Date of Entry



2023 - EMS Billing - A Medicount Overview



The EMS Billing Experts

10361 Spartan Drive Cincinnati, Ohio 45215 Fax: (513) 772-4464 Toll Free: 1-800-962-1484

CITY OF WAUSEON - 241

EMS BILLING REVIEW FOR THE PERIOD OF:

1/1/2022 to 12/31/2022 & 1/1/2023 to 12/31/2023

2023 TRANSPORTS

Title	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
ALS	47	33	70	15	57	53	42	30	24	56	27	40	494
ALS2	1	0	2	1	3	3	1	2	3	3	1	1	21
ALSNE	4	1	3	4	2	2	1	5	2	5	1	0	30
BLS	22	12	29	9	18	19	14	17	7	18	13	12	190
BLSNE	6	5	10	3	11	7	2	8	3	8	1	4	68
Transport	80	51	114	32	91	84	60	62	39	90	43	57	803
NonTransport	0	0	0	0	0	0	0	0	0	0	0	0	0
Invalid Signature Hold	0	0	1	0	0	-1	0	0	- 1	0	0	2	5
Total	80	51	114	32	91	84	60	62	39	90	43	57	803

2022 TRANSPORTS

Title	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Total
ALS	42	43	42	35	43	53	50	56	64	51	50	59	588
ALS2	1	2	2	7	0	1	0	3	4	0	3	2	25
ALSNE	6	5	15	6	9	- 11	2	11	7	13	10	6	101
BLS	16	10	6	9	17	23	13	13	21	10	19	19	176
BLSNE	4	3	10	1	10	9	7	8	11	8	9	9	89
Transport	69	63	75	58	79	97	72	91	107	82	91	95	979
NonTransport	0	0	0	0	0	0	0	0	0	0	0	0	0
Invalid Signature Hold	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	69	63	75	58	79	97	72	91	107	82	91	96	979

2023 CHARGES & REVENUE

Title	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
Charges	\$60,854	\$38,758	\$89,424	\$27,630	\$73,112	\$65,798	\$46,413	\$50,411	\$31,093	\$73,850	\$32,665	\$42,490	\$632,498
Revenues	\$35,366	\$26,824	\$32,911	\$31,889	\$24,122	\$29,415	\$22,730	\$24,279	\$24,309	\$19,968	\$34,633	\$27,802	\$334,248
Adjustments	\$40,184	\$32,348	\$36,383	\$35,562	\$25,148	\$34,644	\$27,090	\$19,747	\$20,593	\$20,484	\$32,636	\$23,466	\$348,265
Write-offs	\$998	\$1,926	\$1,598	\$1,086	\$1,540	\$3,743	\$1,970	\$828	\$2,935	\$2,989	\$3,634	\$3,018	\$26,264
Refunds	\$397	\$45	\$0	\$0	50	90	\$0	\$0	80	\$76	50	\$171	\$687

2022 CHARGES & REVENUE

Title	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Total
Charges	\$54,969	\$51,617	\$67,505	\$49,904	\$64,766	\$81,350	\$59,910	\$76,640	\$87,431	\$71,828	874,561	\$78,456	\$818,937
Revenues	\$8,862	\$19,359	\$28,276	\$27,854	\$21,892	\$22,205	\$30,924	\$30,072	\$31,100	\$33,965	\$35,066	\$38,604	\$326,179
Adjustments	\$11,792	\$23,516	\$29,978	\$29,472	\$32,758	\$35,473	\$36,659	\$36,151	\$41,503	\$34,026	\$38,900	\$40,759	\$390,987
Write-offs	\$4,426	\$4,946	\$1,340	\$1,470	\$3,695	\$40	\$3,654	\$1,387	\$2,533	\$6,433	\$4,566	\$3,976	\$38,445
Refunds	\$0	50	\$0	\$0	\$0	\$0	\$170	\$0	\$0	\$0	\$0	50	\$170

Account Executive : Heath Smedley Phone Number: 513-612-3157 Email ID: hsmedley@medicount.com



Phillip Kessler, Fire Chief <u>firechief@cityofwauseon.com</u> 419.335.7831 ext. 1017



2023 Annual Report